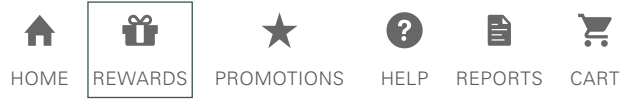


## How to Claim Your Reloadable Visa Debit Card

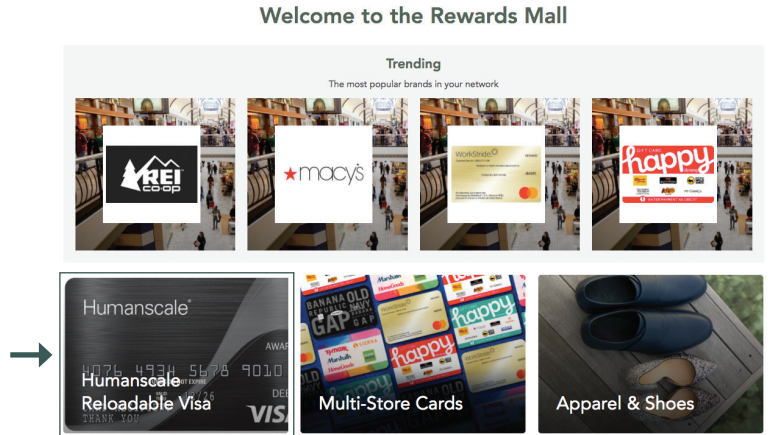
### Step 1 – Login to [www.humanscaleincentives.com](http://www.humanscaleincentives.com)

Navigate to “Rewards” at the top of the page.



### Step 2 – Claim your reward

You will then be navigated to the “Rewards Mall” where you can claim either your Reloadable Visa Debit Card or a variety of gift cards.



### Step 3 – Order your card

You will then be navigated to the Humanscale Reloadable Visa window where you can select ‘Order your card’. Note, a minimum balance of \$25 is needed to claim your Reloadable Debit card. You will then be asked to agree to the Terms and Conditions.

Earn a minimum of 25.00 to order your card.

Your current Rewards balance: \$25.00

[SUBMIT A CLAIM](#)

Humanscale Reloadable Visa



Prepaid cards are issued in connection with an award program. Prepaid card is issued by MetaBank®, Member FDIC, pursuant to a license from Visa U.S.A. Inc. No cash access or recurring payments. Card valid for up to 36 months. Funds do not expire and may be available after card expiration date, monthly card account management and post-expiration card re-issuance fees may apply. Card terms and conditions apply. More info

### Step 4 – Activate your card once received

When you receive your New Humanscale Reloadable Visa Debit Card you will see activation instructions on the sticker attached to the card. Please follow these instructions closely and do not navigate to a site other than that provided to activate your card. This will protect you from inputting your card number and personal information on fraudulent websites.



## Step 5 – Add funds after activating your card

Once you have received your Reloadable Visa card (cards ship within 7-10 business days) you can return to the Humanscale Reloadable Visa window that will now allow you to manually push funds to the card in the dollar (\$) denomination of your choosing. Please Note – funds will NOT automatically push to this Visa card; you will have to manually send dollars to it.

Earn more awards, reload on to your Visa card at any time.

Your current Rewards balance: \$25.00

Enter amount to load on your card: \*

Enter Cashed out

Enter an amount between \$1.00 and your balance total of \$25.00

RELOAD YOUR CARD

CHECK VISA CARD BALANCE

Humanscale Reloadable Visa

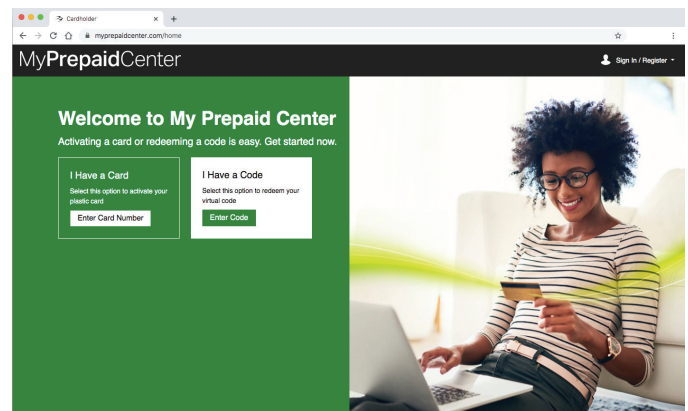


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## Step 6 – Receive notifications

To receive notifications for the transactions that occur on your account, you can create a profile on [www.myprepaiddcenter.com](http://www.myprepaiddcenter.com). Once an account is created, the cardholder can visit the 'My Profile' section of the page, where you would opt-in to receive debit and credit transaction notifications.

At any time, the cardholder can also call the toll-free number listed on the back of their card to retrieve transaction history through the automated system 24/7 and have the option to connect with a live agent to discuss any transactions which took place on their card.



## Lost/Stolen Card

In case of a lost or stolen Debit Card please contact **877-227-0956** to report the card Lost/Stolen.

## Undelivered Card

If you do not receive this Reloadable Visa Debit Card after request is submitted (cards ship within 7-10 business days), please contact the Workstride Customer Service Team at **877-922-4483**, email [Support@HumanscaleIncentives.com](mailto:Support@HumanscaleIncentives.com) or click on the Help Tab on the top navigation bar and submit a request for the Customer Service team to contact you.